Appendix A-3: Activities List Applet Data Mapping

Custom Field?	Required Field?	OCTS View Display Name	Siebel Logical Field Name	Column Name	Table Name	Hyperlink To: Screen/View	Method of Population
N	Y	Activity Type	Type	TODO_CD	S_EVT_ACT	Activities / Attachments	PickList Action Type
Y	N	Case #	SR Number	SR_NUM	S_SRV_REQ		Pick Map
N	Y	Description	Description	NAME	S_EVT_ACT		User Entered
N	N	Last Name	Contact Last Name	LAST_NAME	S_CONTACT		SR Contact Pick Applet
N	N	First Name	Contact First Name	FST_NAME	S_CONTACT		SR Contact Pick Applet
N	N	Created By	Created By Name	CREATOR_ LOGIN	S_EVT_ACT		
N	N	Account	Account Name	NAME	S_ORG_EXT		OCTS SR Account Pick Applet
N	N	Site	Account Location	LOC	S_ORG_EXT		Pick Map
N	N	Created	Created	System Generated Field	N/A		Application Populated
N	N	Priority	Priority	EVT_PRIORITY_C D	S_EVT_ACT		PickList Activity Priority
N	N	Status	Status	EVT_STAT_CD	S_EVT_ACT		PickList Action Status
N	Y	Assigned To	Owned By	OWNER_LOGIN	S_EVT_ACT		PickList Owned By
N	N	Due	Start Date	APPT_START_DT	S_EVT_ACT		User Entry / Calendar
N	N	Planned Start	Planned	TODO_PLAN_ST ART_DT	S_EVT_ACT		User Entry / Calendar
N	N	Planned Completion	Planned Completion	TODO_PLAN_EN D_DT	S_EVT_ACT		User Entry / Calendar
N	N	Actual Start	Started	TODO_ACTL_ST	S_EVT_ACT		User Entry

				ART_DT			/ Calendar
N	N	Actual Completion	Done	TODO_ACTL_END_DT	S_EVT_ACT		User Entry / Completion
Y	N	Duration	Duration Minutes	ACD_CALL_DURATION	S_EVT_ACT		Calculated
Y	N	Comments	Comment	COMMENTS	S_EVT_ACT		User Entry
N	Y	New	Row Status	ROW_STATUS	S_EVT_ACT		Application Populated